

## SUMMARY

iQ GovSolutions (also known as iQuasar) is an SBA 8(a)-certified business headquartered in Northern Virginia, with 20 years of experience in providing services such as Software & Web Development, Identity & Access Management, IT Staffing and Cyber Literacy to federal, state, local governments as well as commercial clients.

Our growing list of clients includes The Federal Reserve Board, Virginia Employment Commission, State of Maryland, Allegheny County, Arlington County, State Council of Higher Education for Virginia, United States Patent and Trade Office (USPTO), NASA, American College of Cardiology Foundation, Departments of Transportation & Treasury, and Commonwealths of VA & PA.



## CORE COMPETENCIES

- Software & Web Development
- Identity & Access Management
- IT Staffing
- Cyber Literacy

## DIFFERENTIATORS

- ▶ 97% Customer Satisfaction Rating, Independently Verified by Dun and Bradstreet
- ▶ A+ Highest Credibility and Satisfaction Rating by Better Business Bureau (BBB)
- ▶ Industry Leading Net Promoter Score (NPS)

## CONTRACTS

- Board of Governors of Federal Reserve System-IT Consulting Contract
- State of Washington, Office of Financial Management (OFM)-HR Recruitment Services
- State of Maryland- Consulting and Technical Services (CATS+)
- State Council of Higher Education for Virginia (SCHEV)-Internship Personnel Services Contract
- Allegheny County-Staff Augmentation Services for Information Technology, Data Management and Data Analysis
- Anne Arundel County-IT Professional Services Procurement
- Virginia Employment Commission-Temporary Personnel Services
- City of Chesapeake Contract-Temporary Staffing Services
- Maryland Judiciary (MJUD) – Staff Augmentation & Professional Consulting Services

## AWARDS

- Inc. 500/5000 fastest growing
- Best IT Consulting Company in the USA: Meet Advisors
- Top Business in Loudoun County, VA - Rank # 1 in 2013
- US Pan Asian American Chamber of Commerce (USPAACC) Fast 50 Asian American Business



## CORPORATE DATA

CAGE CODE	6R6J9
DUNS #	150426869
SAM UEI	FWDJE9V4FP33
PSC CODES	R408, R499, T013, U012
NAICS	541511, 541512, 541513, 541519, 541618, 561311, 561320, 518210, 541430, 541611, 541990, 561410, 611420, 611430

## CERTIFICATIONS

- SBA 8(a) Certification
- Small Disadvantaged Business
- SWAM Business certified by the Virginia Department of Small Business and Supplier Diversity (SBSD)
- Small Business Reserve (SBR) in Maryland
- Virginia Values Veterans (V3)

## OUR PARTNERS



## CLIENTS



## PAST PERFORMANCE

### Software & Application Development

#### National Institute of Health (NIH)

- Design, architecture, development, unit-testing, implementation and deployment of web-based Java applications to support business requirements

### Systems Analysis and Engineering

#### The Board of Governors, Federal Reserve System (FRB)

- System Analysis including advanced operational support, maintenance, and monitoring of mainframe, System z and related infrastructure components
- System Engineering Support for FRB's IT division in deploying, configuring, maintaining, and supporting the Board's Linux environment and Cloudera Hadoop clusters in production and test environments, VMWare Virtualization, and other System Administration & Support Services
- Airwatch MDM SME support services to FRB's Endpoint Computing Services Unit
- Database Administration Services for MS SQL Servers and Oracle database operations, maintenance, and mission-critical business applications

### IT Help Desk Services

#### United States Patent and Trademark Office (USPTO) for IT Help Desk Services:

- Tier II help desk support for hardware/software/application technical services
- Supported proprietary hardware/software issues by monitoring the Incident Management & reporting the occurrence, status, and resolution of incidents that prevent normal use of the application

### Identity & Access Management (IAM)

#### RWJBarnabas Health

- IAM Governance, Project Management, IAM Architecture & Delivery Consulting Services
- Assessment of IAM/IGA solution: recommended changes to the IAM architecture, provided future state design, architecture, strategy, and provided project management & delivery model
- Software Development and Operational Support for SailPoint Identity Security and related technology Services

### Data Architecture

#### SAMHSA (Substance Abuse & Mental Health Services Administration)/- Dept. of Health & Human Services (HHS)

- Analysis, design, and developing major systems and technologies in high performance computing and datawarehousing, using thorough understanding of available technology, tools, and best practices

### Process Development & Design

#### Comcast Communications

- Discovery and validation of existing business processes & developed functional requirements for Comcast's Small & Medium Business (SMB) portal in preparation for design and delivery of the projects
- Developed methods and procedures (M&P) for Sales, Service Delivery, and Service Assurance for various metro Ethernet, PRI, and Hosted PBX products Developed end-user content documents, planned and executed business readiness testing, managed deployment timelines and conducted transition

### Data Engineering and Salesforce Development

#### Center for Medicare and Medicaid Services - Department of Health and Human Services (HHS)

- Data Engineering support for expanding and optimizing data & data pipeline architecture, as well as optimizing data flow and collection for cross functional teams
- Salesforce Development support for designing & maintaining highly scalable and reliable enterprise applications using Web technologies such as JavaScript, jQuery, XML, and AJAX

### Program/Project Management

#### Comcast Communications

- Comcast's Xfinity Signature Support (XSS)
- Call Center Program Management
- Enterprise Customer Portal/CAFÉ Strategy
- Program Management & Roadmap for Business Services to consolidate 20+ portals into one